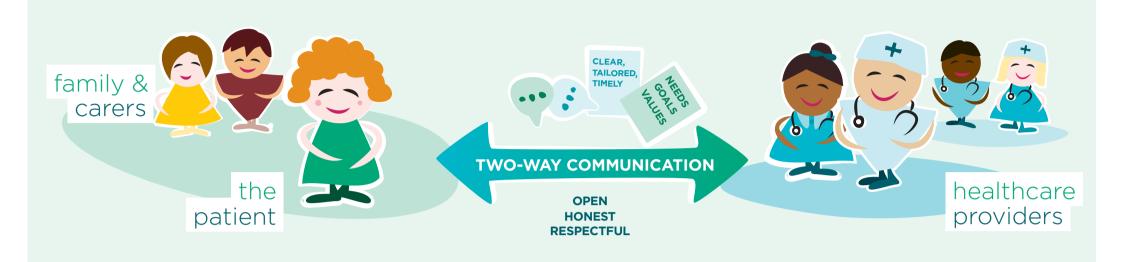
Communicating with your healthcare provider: improving the safety & quality of your care

What does effective communication look like?



Why is it important?



information about your care is **accurate** and **up to date**





your **goals and needs** are discussed with your healthcare provider and included in your care plan





you know **your care plan & how to manage** your care when you leave a health service



you are **involved** in decisions about your care



you, your family & carer are **given information** about your care & understand your **treatment options**

AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

www.safetyandquality.gov.au